

**Notice of meeting of
Community Safety Overview & Scrutiny Committee**

To: Councillors King (Chair), Healey (Vice-Chair), Barnes, Burton, Douglas, Gillies and Orrell

Date: Wednesday, 7 March 2012

Time: 5.00 pm

Venue: The Guildhall, York

AGENDA

1. Declarations of Interest

At this point Members are asked to declare any personal or prejudicial interests they may have in the business on the agenda.

2. Minutes (Pages 3 - 4)

To approve and sign the minutes of the meeting of the committee held on 20 February 2012.

3. Public Participation

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the committee's remit can do so. The deadline for registering is **Tuesday 6 March 2012 at 5.00pm.**

4. Monitor 3 Finance and Performance Update (Pages 5 - 18)
**for Communities and Neighbourhoods
Environment Services**

This report provides an update on financial performance, service plan improvement actions and performance measures for Environmental Services.

5. North Yorkshire Police Performance Reports (Pages 19 - 32)

The following reports are presented for Members' consideration:

- Safer Neighbourhood Team Priority Settings
- Crime data within the York Safer Neighbourhood Team
- Monthly Service Standards Performance

6. Safer York Partnership Performance Report (Pages 33 - 48)

This report details performance on the Community Safety Plan 2011-14.

7. Work Plan (Pages 49 - 50)

Members are asked to consider the committee's work plan.

8. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officer:

Name: Jayne Carr

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For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

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Further information about what's being discussed at this meeting

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The majority of councillors are not appointed to the Cabinet (39 out of 47). Any 3 non-Cabinet councillors can 'call-in' an item of business from a published Cabinet (or Cabinet Member Decision Session) agenda. The Cabinet will still discuss the 'called in' business on the published date and will set out its views for consideration by a specially convened Scrutiny Management Committee (SMC). That SMC meeting will then make its recommendations to the next scheduled Cabinet meeting in the following week, where a final decision on the 'called-in' business will be made.

Scrutiny Committees

The purpose of all scrutiny and ad-hoc scrutiny committees appointed by the Council is to:

- Monitor the performance and effectiveness of services;
- Review existing policies and assist in the development of new ones, as necessary; and
- Monitor best value continuous service improvement plans

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- Public libraries get copies of **all** public agenda/reports.

Discussion took place around a number of issues:

- In some Wards, Members reported that the pilot had made little difference, especially rural wards where Parish Councils hold regular meetings which the Police attend.
- Members queried what the pilot was trying to achieve and whether Officers had any evidence that it had been successful. Examples were provided.
- Members noted that the way in which the Area Based Working Pilot assisted would be different for each Ward.
- The pilot was about a new approach to neighbourhood working and making the best use of resources.

In response to a request by Members, Officers confirmed that they would bring a report on the findings of the pilot back to the Committee after Cabinet on the 6th March.

RESOLVED: That the report be noted.

REASON: To update the committee on the Area Based Working Pilot and the Capable Guardian Scheme.

Councillor King, Chair

[The meeting started at 5.00 pm and finished at 5.40 pm].



Community Safety Overview and Scrutiny Committee

7th March 2012

Report of the Assistant Director (Environment)

Monitor 3 April – December 2011: Finance and Performance update for CANS Environment Services

Summary

- The purpose of this report is to provide an update on financial performance, service plan improvement actions and performance measures for Environmental Services. Overall good progress is being made with 42% actions completed and out of the 17 reportable performance indicators at this time the majority are within, on or above target.

Financial Performance

- Details of the Communities and Neighbourhoods budget for Environment is outlined in the table below.

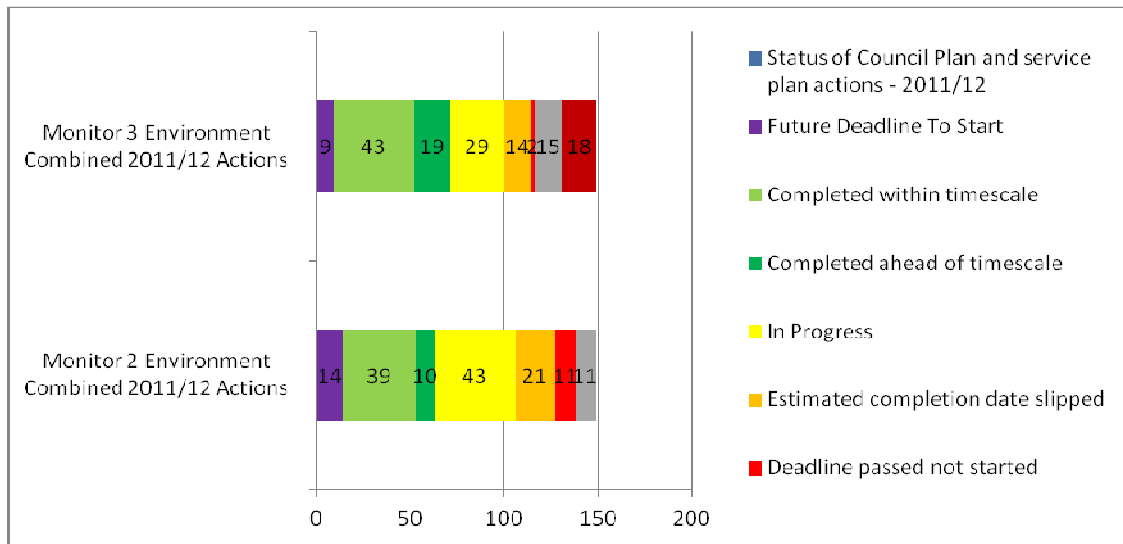
Environment	2011/12 budget £000	2011/12 forecast £000	Variance £000	Variance %	Monitor 2 Variance £000
Cleaning -part year effect of net loss of income from 2 large school contracts (£40k), offset by mitigation on equipment (£18k) and staff costs (£10k)	-60	-30	+30	-50.0%	+160
Highways Maintenance - due to deferral of 2 capital schemes (Boroughbridge Rd and Micklegate) £230k and cease expenditure on Highway schemes (£120k) and reduced expenditure on warping (£15k)	+9,665	+9,100	-565	-5.8%	-350

Civil Engineering - mainly due to an under recovery of income which is under further investigation.	-183	+67	+250	-136.6%	+0
Transport - no significant variances	-1	-1	+0	0.0%	+0
Neighbourhood Pride Service/Parks - one off overspend due to delay of implementation of joint savings review	-83	-51	+32	-38.6%	+32
Neighbourhood Pride Service - mitigation includes reduction in R&M and removal of agency staff	+2,763	+2,723	-40	-1.4%	+0
Parking Services -Shortfall from PCNs (£124k), reduction of repairs and maintenance budget (£15k) will overspend due to requirement to replace lights, shortfall in business rates budget (£30k) and restructure savings (£35k) will not be achieved in full because of part year effect and are unable to offset against underspends. This includes £40k of mitigation (£20k general, £30k non-replacement of radio equipment).	+2,868	+3,055	+187	6.5%	+52
Parks and Open Spaces - mitigation includes reduction in R&M, staff and general expenses	+1,265	+1,193	-72	-5.7%	+0
Street Environment and Enforcement - Mitigation £31k includes reduction in Campaign and Smarter York budgets	+589	+558	-31	-5.3%	-101

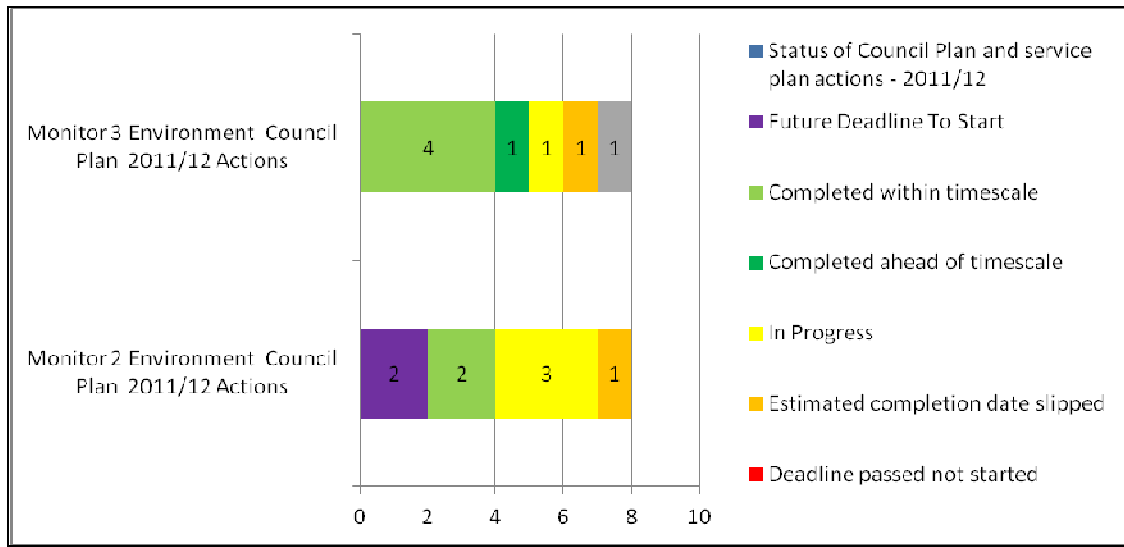
Waste Management - Contractual obligation to apply RPI inflation to contract prices (179k) Reduced income plus extra hazardous waste at HWRC (47k) Changes to WEEE regulations (-100k) Increased income from recyclates (-48k) and increased rent from Harewood Whin (£19k), offset by mitigation of approx £86k plus £50k additional income from Yorwaste credits.	+5,106	+5,056	-50	-1.0%	+85
Waste Collection - Overspend due to be round reduction savings not implemented on 1st April, implemented in Sep (£63k), overspend on box deliveries (£57k) offset by various under spends and mitigation. Includes mitigation of £18k to stop delivery of bins. Unachieved net income on Commercial Waste (£590k)	+3,698	+4,152	+454	12.3%	+363
Sub Total	+25,627	+25,822	+195	0.8%	+241

Service Plan Actions and Performance Indicator Headlines

- As part of Environment's commitment to deliver the council's priorities and excellent services a challenging service improvement plan for 20011/12 have been produced containing 149 actions. This includes 8 actions to support the council plan. The graphs below show progress made in completing those actions.



Council Plan Actions



Monitor 3 Service Plan update

4. Since monitor 2, a further 13 actions have been completed making the total 62, 5 of which are council plan actions.

- Testing and consultation on alternative recycling storage boxes.
- Report to Scrutiny on alternative recycling storage boxes
- Targeting marketing to encourage further recycling
- Promotion of third sector outlets for re-useable equipment and furniture
- Edible York Mentors -Register of mentors set up for schools/community groups and individuals and held by the CVS.

5. There are only two actions where the deadline has passed and work has not commenced.

CP Theme	Outcome	Action Owner	Action description	Milestone	Original deadline 2011/12	Quarter 3
Build Strong Communities	Community Engagement / Community Involvement	Liz Levett	Produce To-Be report; include suggested practical approaches to both involvement and engagement across Environmental Services.		Sep-11	Progress delayed, to be progressed once report on Neighbourhood Working has been agreed. As Q2. Dependent on other factors before work on this can begin.
Build Strong Communities	Streets & Open Spaces	Martin Horner/ Andy Binner	Develop method to measure customer satisfaction with winter maintenance work. Explore potential to use on-line survey.	Start investigating potential in Q2. In place in Q3 & Q4 and analyse results at end of year.	Sep-11	No meeting arranged as yet, suspended due to trials of new equipment.

Headlines

6. Since monitor 2 Environmental Services received their first returns from APSE (Association for Public Service Excellence). These benchmarked results show that we are high performers across a number of services when benchmarked with peer authorities from across the United Kingdom. Although this was our first part-year as APSE members, the Highways and Winter Maintenance Services team were shortlisted as a 'best performer' in the national APSE 2011 Performance Network Awards ceremony. Analysis is continuing on other reports that are currently being returned.
7. In the first set of results received this year, street cleansing services, parks and open spaces and refuse collection services emerged with a positive picture, especially in terms of how much it costs to run these key frontline services in York. The results put York in the top 10 per cent of authorities for value for money:

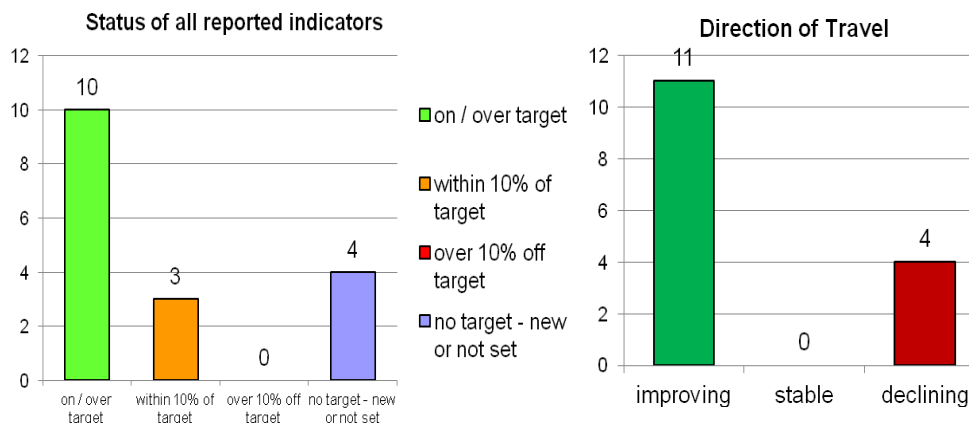
- Residents pay one of the lowest costs for their refuse and recycling collection services at only 59 pence per household per week, yet York residents are among the top recyclers.
- At 29 pence per resident per week, York's residents also pay a low cost per head of population (per 1,000 per head) to maintain public open space.
- York residents pay only 49 pence per week for street cleansing, which includes the cost of maintaining the city centre, used extensively by residents and over seven millions tourists who visited York this year.

8. Other key progress this last quarter includes:

- Waste Services have recently completed their programme of NVQ Level II training. All loading staff completed their NVQ II in 'Customer Care' and all driving staff completed theirs on 'Driving Goods Vehicles'.
- The Keep Britain Tidy group recently recognised the work that the Street Environment and Enforcement team have been doing on litter enforcement, and has included the team and their work as a best practice case study in their research on environmental crime and enforcement.
- As part of 'Love Where you Live!' the SEOs have been working with the Youth Council's 'Change Champions'. This involved working with students at Millthorpe School, sharing information about how they can be environmentally vigilant and how they can help make a difference in protecting the local neighbourhoods by letting us know of any problems.
- Parking Enforcement has been concentrating on hotspot areas raised by residents as a priority. The team have been engaging and addressing issues raised by residents and attended the recent Dringhouses and Woodthorpe

Performance Indicators

9. 17 indicators can be reported at this point in time and their status is shown in the charts overleaf. Four of the 17 do not have a numerical target set, because they are a new indicator or a context setting volume measure. Two indicators do not have a direction of travel shown, as they have changed the data collection method and are not comparable to the previous year.



10. A number of key indicators are reported from LAGAN using Business Objects. Following the upgrade to LAGAN in September an issue with Business Objects has prevented the reports from working, so no update is available on performance since the Q2 report. We expect to have reports for testing within the next week, and a plan is in place for catching up with the backlog of data.
11. No PIs for which recent data is available are red status (more than 10% off target), or amber but declining. The three indicators reported as exceptions at Q2 (Missed bins per 100,000 collections, Missed bins put right by end of next working day, and fly tipping removed within 4 days) are all reported via Business Objects so no update on performance is available. For missed bins, a significant contributory factor has been the rollout of the revised rounds and the additional workload that was caused by the transition to the new schedule.
12. Sickness absence is still forecast to improve from last year's level, but levels have increased since the Q2 position (forecast 13.9 at Q2, 14.9 at end Nov) and are still high at nearly 10 FTE days for 8 months. Long term absence still accounts for 76% of all absence.
13. Although indicators for % of municipal waste land filled and % of household waste recycled are not quite reaching target, forecasts for the amounts of waste to be collected, land filled and composted for the year are improving. The forecast for the amount of waste composted has risen 6.6% compared to last year.
14. There is a reduction in waste going to landfill. However the council has to pay higher levels of landfill tax each year due to the high annual tax increases per tonne which we do not control. (See table below provided by the Waste Management Officer).

Performance data	2008-09	2009-10	2010-11	11-12 Forecast
Landfilled waste - Household	50,850	52,000	49,180	47,890
Landfilled waste - Commercial	9,480	8,300	6,410	5,250
Landfilled waste - Combined	60,330	60,300	55,590	53,140
Cost of landfill tax - Household	£ 1,627,200	£ 2,080,000	£ 2,360,640	£ 2,681,840
Cost of landfill tax - Commercial	£ 303,360	£ 332,000	£ 307,680	£ 294,000
Cost of landfill tax - Combined	£1,930,560	£ 2,412,000	£ 2,668,320	£ 2,975,840

PERFORMANCE – Environmental Services

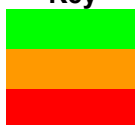
Summary of Performance Indicators

Latest performance as at December 2011

Performance status

on or exceeding profiled target
less than 10% outside profiled target
more than 10% outside profiled target

Key



Direction of travel

↑ Improving
↔ Stable
↓ Declining

* compared to last reported, usually year end (or 10/11 Q3 if profiled)

Performance Indicator	Date of latest 2011/12 data	Current Performance & Status	Annual Target	Comparator for Direction of Travel*	Direction of Travel	Comments on performance
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Waste

COLI3: Missed bins per 100 000 collections	April - Aug	54.54	No data – see comment			
VW19: Missed bins put right by end of next working day (POG code VW19)	April - Aug	94.03%	No data – see comment			
191 - Residual household waste per household (kg)	Forecast	555kg	560kg	582kg	↑	
192 - Household waste recycled, reused or composted (%)	Forecast	47.01%	47.07%	45.06%	↑	

No new data due to breakdown of the corporate computer reporting system 'Business Objects'.

As above

Amount of waste collected per household continues to decrease, and the forecast level for 11/12 (based on data as at end Nov) is 12% below 2008 levels. Recycling levels continue to increase, forecasting a 2% increase by the end of the year, marginally below the

NPI193 - Municipal waste landfilled (%)	Forecast	52.50%	51.83%	54.47%	↑	target. Much of this is being achieved by increasing the number of households who receive two kerbside recycle collections Performance is reviewed quarterly and an updated outturn estimate has been calculated based on actuals to end Nov. Target is 51.83% so slightly off course but an improvement on the 10/11 outturn of 54.47%
Total tonnes of household waste collected (POG code CAND5)	Forecast	90,110	90,930	90,300	↑	Slight improvement in performance from the same time last year, and forecasting to meet target
Total tonnes of municipal waste landfilled (POG code CAND6)	Forecast	53,140	53,430	55,810	↑	Improvement from same time last year, forecast is on target
Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) (POG code CAND7)	Forecast	101,210	103,090	102,460	↑	Slight improvement from same time last year, well within target
Actual tonnes of composted waste (POG code CAND10)	Forecast	17,650	16,630	16,560	↑	An increase of (6.6%) in the amount of waste composted is forecast compared to last year.
Cost of landfill tax to Council (Household and Commercial)	Forecast	£2,975,840	£2,984,240	£2,668,320	↓	Increase in tax per tonne means that costs continue

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to rise despite decreasing amounts of waste land filled. Forecast is within budget target.

NPS

Remove flytipping with 4 days (SLA timescale)	April - Aug	89%	No data – see comment	
NPI195a: Areas with litter at unacceptable levels	Cumulative Survey 1&2	3.33%	96.2% pass rate (3.8%)	4.4%
% of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle (POG code CAND2)	April - Nov	75% (6/8)	Target to be set	71% (5/7)

No new data due to breakdown of the corporate computer reporting system 'Business Objects'. 3.33% equates to 96.67% pass rate, survey 1 - 4.39% and survey 2 - 2.25%, if survey 3 is consistent with Survey 2 we should hit the target for 11/12. Very low numbers make data inherently variable.

Parking

Parking - numbers using off street car parks	April - Nov	1,098,883	No target	1,595,308 whole year
Parking - numbers using Park & Ride	April - Oct	2,303,783	No target	-
Parking - combined	Forecast	5,597,667	No target	-

Figures to end Nov equivalent to 1,650k for whole year, a 3% increase on last year. Figures not comparable to previous years as change of methodology. Figures not comparable to previous years as change of methodology.

SES & NPS

NPI195c: Areas with graffiti at unacceptable levels (POG code NI 195c)	Cumulative Survey 1&2	0.40%	0.15%	99% pass rate
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A slight increase in graffiti fails in Survey 2 has had a slight impact on the cumulative figure, but it still represents improvement from last year's performance ↑

Highways Maintenance Services

G14: % highway inspections carried out within 4 working days	April - July	94.83%	98.50%	92.1%
G15: % highways emergency work carried out within one working day	April - July	100.00%	97.50%	89.4%
G16: % highways serious work carried out within three working days.	April - July	94.53%	92.50%	66.1% (11 months)
G17: % highway general repairs within 20 working days	April - July	99.32%	92.50%	43.7% (11 months)
BVPI 215a. Average number of days taken to repair a street lighting fault. (SLA = 2 days)	Q3	0.241 days	<2 days	0.164 days
COLI 77a: Time taken to remove obscene graffiti	April - Aug	0.63	0.98	0.98

No new data due to breakdown of the corporate computer reporting system 'Business Objects'.

As above

As above

As above

Although performance to date has slightly declined from last year it is still very well within the target, remaining below standard AMEY contract of two days. ↓
No new data due to breakdown of the corporate computer reporting

					system 'Business Objects'.
COLI 77b: Time taken to remove non-obscene graffiti	April - Aug	1.08	1.94	1.94	As above
COLI 33: Streetlamps not working as planned	Q3	0.89	<1%	0.83%	↓ Although performance to date has slightly declined from last year it is still on target, remaining below 1%.
Staff					
Sickness absence (Days per fte)	Forecast	14.9	Reduce from 10/11 level - 15.87	13.94	↓ Absence to end Nov = 9.93 fte days, equivalent to 14.9 days at year end. This has declined from the position at Q2 (forecast 13.94 days). LT absence makes up 76% of all absence, up from 73% at Q2.

Consultation

15. This paper is an information report for Members and therefore no consultation has been undertaken regarding its contents.

Corporate Priorities

16. Reporting on Financial Performance and Service Improvement support the Corporate Theme of 'Core Capabilities.

Implications

- **Financial** - Considered as part of this report
- **Human Resources (HR)** - N/A
- **Equalities** - N/A
- **Legal** - N/A
- **Crime and Disorder** - N/A

- **Information Technology (IT)** - N/A
- **Property** - N/A
- **Risk Management** - N/A

Conclusion

17. This report has provided an update on Monitor 3 performance.

Recommendations

18. The Scrutiny Committee is asked to note the financial and performance position of the portfolio.

Reason: In accordance with budgetary and performance monitoring procedures.

Contact Details

Author:

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Performance and Service
Improvement Manager
Tel: 554362

Chief Officer Responsible for the report:

John Goodyear
Assistant Director (Environment)

Report
Approved



Date 7th February 2012

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York City Council**Overview and Scrutiny Committee****Safer Neighbourhood Team Priority Settings****1.0 Summary**

1.1 This report summarises the North Yorkshire Police, local Safer Neighbourhood Team Priorities that have been set for the current and previous quarters.

2.0 Background

As part of the police reform and social responsibility bill / localism bill and the national agenda for Safer Neighbourhoods, every quarter the Safer Neighbourhood Teams identify key policing priorities for an inspector led area, this is done in consultation with the local community.

3.0 Introduction

In North Yorkshire Police it is a requirement that every quarter, in consultation with the local community, the Safer Neighbourhood Teams identify key policing priorities for each SNT area. This means targeting crime and community safety issues that matter most to the public and focus resources to ensure positive community outcomes. Safer neighbourhood priority settings identify concerns raised by the residents in the area, enabling local consultation to influence policing when tackling local issues. Issues that are not resolved within the quartile time span are often rolled forward to the next quartile until successfully actioned.

4.0 Safer Neighbourhood Priorities

Safer Neighbourhood Area	Quarter 4 Priorities March 2012	Age of Priority – Indicates how long the issue has been a community concern without a satisfactory resolution
York City	Theft (From shop, cycles and Purse/Phone)	12 Months
	Violent Crime	12 Months
	Anti-social behaviour	12 Months
York East	Clifton - burglary in the Burton Stone Lane area, anti-social behaviour at Crichton Bridge shops.	12 Months
	Hull Road - anti-social behaviour at Melrosegate, cycle theft	12 Months
	The Groves - street drinking Union Terrace, anti-social behaviour Monkgate Drop In Centre	12 Months
	Fishergate / University - anti-social behaviour at Millenium Bridge, cycle theft at University	12 Months
	Heworth - cycle theft and burglary other	12 Months
York West	<ul style="list-style-type: none"> • Burglary 	12 Months
	<ul style="list-style-type: none"> • Theft from motor vehicle 	12 Months
	<ul style="list-style-type: none"> • Criminal damage 	12 Months
	<ul style="list-style-type: none"> • Anti social behaviour 	12 Months
York Rural	ASB Rawcliffe Park & Ride, Clifton Moor Tower Ct. York Rural North.	12 Months
	Burglary Farm / Outbuildings Haxby / Strensall. York Rural North	12 Months
	Burglary – Dwelling, Shed / Garage and TUMV Strensall	12 Months
	Cycle Theft, Burch Park, Huntington, York	12 Months
	Burglary Dwelling, New Earswick, York	12 Months
	ASB / Disruption Osbaldwick Travellers Horses York Rural East	12 Months

Safer Neighbourhood Area	Quarter 4 Priorities March 2012	Age of Priority – Indicates how long the issue has been a community concern without a satisfactory resolution
	ASB Copmanthorpe and Poppleton, York Rural West	12 Months
	Farm / Rural Crime, Rural West	12 Months
	Burglary Dwelling / Commercial, Rural West	12 Months

5.0 Recommendations

Members are invited to consider and comment on the priorities that have been set for this district.

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York City Council
Overview and Scrutiny Committee

Crime Data

Summary

This report summarises the crime data within the York Safer Neighbourhood Team area.

1. Background

On the 31st Jan 2011 the Home Secretary launched “police.uk” a website which enables individuals to see what crime and antisocial behaviour has happened on their streets.

The Home Secretary announced:

“Interactive maps which can be accessed on computers and mobile phones will open the door on crime and policing information, allowing people to view crimes including burglary, violence and anti-social behaviour in their areas. This transparent new level of crime and local policing information will ensure people can tell forces what their concerns about crime and disorder are”

2. Introduction

- 2.1 www.police.uk interactive map allows access to six categories of crime these are: burglary, robbery, vehicle crime, violence, other crime and anti-social behaviour (a total of all of these combined is also included). The following crime data allows members to assess crime levels within their area. The table is the first tranche of data from the newly launched website subsequent reports will illustrate trends in all the six categories. In addition at members request the report contains ASB data at Safer Neighbourhood Sector Level, this is not geographically aligned to political wards however geographical differences are negligible. Also at member request Home Office Most Similar Family bench marking data is included in the report.

3.0 Crime Data City of York

All crimes that are reported to the police are illustrated in the crime data table. They've been grouped into six categories to protect people's privacy. This should mean that more sensitive crimes won't be attributed to a particular area. The six categories are: Burglary, Anti-social behaviour, Robbery, Vehicle crime, Violent crime, Other crime, The total crime figure is also displayed. The data is supplied by North Yorkshire Police force from their crime and incident recording systems inc IQuanta and Police.uk. The information and figures contained with the table are subject to change as crimes types can be reclassified following investigation.

Month	Neighbourhood	All crime and ASB		Burglary		Anti-social behaviour		Robbery		Vehicle crime		Violent crime		Other crime Inc : Public disorder, Criminal Damage, shoplifting, Drugs, Theft	
		2010	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011
Jan 10 /Jan 11	York All Areas														
Dec 10 /Dec 11		1769	2162	98	219	824	887	6	11	90	126	200	200	551	719
Nov 10/ Nov 11		2922	2083	155	189	1082	905	12	10	77	111	238	171	1358	697
Oct10/Oct11		2869	2354	156	160	1095	1169	11	3	70	122	179	198	1358	712
Sep10/ Sep11		2908	2077	196	146	1053	1026	8	6	110	71	215	198	1326	630
Aug10/ Aug11		3081	2372	185	132	1192	1276	4	8	93	68	271	228	1336	660
Jul 10 / Jul 11		3046	2534	148	136	1259	1325	7	11	102	90	243	254	1287	718
Jun 10 /Jun 11		3070	2499	146	166	1208	1276	16	6	108	91	263	248	1329	712
May 10/May 11		3091	2302	200	136	1122	1125	5	3	149	92	234	217	1381	729
Apr 10 / Apr11		2944	2359	195	184	1130	1172	8	10	107	68	228	227	1276	698

Month	Neighbourhood	All crime and ASB		Burglary		Anti-social behaviour		Robbery		Vehicle crime		Violent crime		Other crime Inc : Public disorder, Criminal Damage, shoplifting, Drugs, Theft	
		2010	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011
Mar 10 / Mar11		2601	2482	151	244	1029	1055	11	10	96	129	159	222	1155	822
Feb 10 / Feb 11		3289	2117	1153	199	821	834	5	11	86	113	168	219	1056	741
Jan 10 / Jan 11		2336	2037	118	167	914	839	10	6	74	98	214	208	1006	719

Month	Neighbourhood	All crime and ASB	Burglary	Anti-social behaviour	Robbery	Vehicle crime	Violent crime	Other crime
Dec 11	York City	532	10	238	0	9	62	213
Nov 11		403	7	179	2	2	44	169
Oct 11		484	8	241	0	5	58	172
Sep 11		460	7	230	2	2	49	170
Aug 11		539	8	262	0	4	64	201
Jul 11		574	3	336	1	3	63	168
Jun 11		521	13	258	1	3	71	175
May 11		474	7	249	0	5	60	153
Apr11		478	13	241	0	6	56	162
Mar11		501	10	220	2	5	53	211
Dec 11		York East	640	79	235	8	30	50
Nov 11	641		72	266	5	36	52	210
Oct 11	733		42	365	2	44	61	219
Sep 11	596		47	320	2	15	48	164
Aug 11	762		51	456	4	23	53	175
Jul 11	732		44	423	5	30	47	183
Jun 11	754		46	399	4	25	58	222
May 11	724		50	359	0	29	51	235
Apr11	670		72	319	0	14	49	210
Mar11	762		100	330	3	40	42	247

Month	Neighbourhood	All crime and ASB	Burglary	Anti-social behaviour	Robbery	Vehicle crime	Violent crime	Other crime
Dec 11	York West	529	57	233	3	47	50	139
Nov 11		583	50	266	2	39	51	175
Oct 11		627	68	298	0	36	45	180
Sep 11		560	45	276	2	36	36	165
Aug 11		620	38	347	4	18	53	160
Jul 11		701	37	319	5	26	81	233
Jun 11		667	53	351	1	40	57	165
May 11		618	48	279	2	33	52	204
Apr11		672	53	349	2	20	54	194
Mar11		683	61	296	2	54	51	219
Dec 11		York Rural	461	73	181	0	40	38
Nov 11	456		60	194	1	34	24	143
Oct 11	510		42	265	1	37	34	131
Sep 11	411		46	192	0	18	24	131
Aug 11	477		41	249	0	25	38	124
Jul 11	501		50	247	0	29	41	134
Jun 11	522		53	268	0	21	30	150
May 11	465		35	238	1	24	30	137
Apr11	505		43	263	2	25	40	132
Mar11	493		75	209	1	22	41	145

4.0 Anti Social behaviour data supplied by North Yorkshire Police at Safer Neighbourhood Sector level, data supplied is subject to a number of anomalies as it is reliant on data input dates as opposed to incident occurrence and geographical anomalies when aligned with political wards used by local government. The data supplied however is robust enough to highlight trends and possible concentrations of ASB incidents within areas.

Anti Social Behaviour Data (Safer Neighbourhood Sector Level)													
Safer Neighbourhood Sector (N:B safer neighbourhood sectors are not geographically aligned to political wards)	Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec	Jan 2012
Acomb	22	42	29	47	31	35	40	23	25	34	24	21	
Bishopthorpe	2	5	16	9	7	11	8	10	10	7	4	6	
Clifton	56	59	90	72	88	74	56	71	69	74	47	60	
Derwent	7	10	7	5	7	5	7	9	3	8	9	8	
Dringhouses and Woodthorpe	29	34	40	33	37	42	52	62	48	33	58	31	
Fishergate	44	48	36	42	44	52	59	73	56	77	38	28	
Fulford	6	5	11	12	10	3	3	14	6	9	6	5	
Guildhall	120	123	175	183	188	192	253	217	186	192	129	161	
Haxby and Wigginton	20	9	13	32	30	32	28	74	24	41	25	26	
Heslington & University	10	0	2	4	4	6	5	1	3	0	6	4	
Heslington South	0	0	1	0	0	0	0	0	0	2	0	0	
Heworth	46	49	62	67	62	67	77	82	58	90	60	46	
Heworth Without	9	4	7	8	6	12	6	6	5	10	8	23	
Holgate	50	52	50	51	47	61	59	79	43	59	51	41	
Hull Road	42	41	61	59	57	51	57	58	47	55	47	28	
Huntington and New Earswick	40	40	38	50	50	61	54	51	34	52	47	41	
Micklegate Inner	49	42	38	46	49	47	59	47	53	44	46	71	
Micklegate Outer	57	58	75	89	83	90	75	87	70	73	46	60	
Osbalwick	9	8	11	12	12	12	7	9	12	17	18	7	
Rural West York	20	18	33	41	36	34	31	28	34	28	28	27	
Skelton, Rawcliffe and Clifton Without	29	33	56	55	56	53	61	65	42	56	33	24	
Strensall	14	9	12	30	15	31	33	24	19	35	9	13	
The Groves	59	54	83	75	97	148	167	134	92	56	59	58	

Westfield	88	79	103	122	78	125	95	94	82	96	79	66	
Wheldrake	3	3	8	9	8	11	8	8	5	4	7	2	

5.0 **Most Similar Groups** (MSGs) identified by the Home Office. These groups provide a benchmark for comparison of crime rates and other indicators with similar areas elsewhere in England & Wales. They also help to identify similar areas which are performing well, to promote the sharing of good practice, CSPs are compared with up to 14 other similar units.

5.1 **How are the Most Similar Groups calculated?** A number of socio-demographic and geographic variables were identified which are strongly linked to increased levels of crime, fear of crime, or incidents. Socio – demographic variables used are percentage of overcrowded households, percentage of single parent households, percentage of terraced households, percentage of population that are long-term unemployed, census output area density, population sparsity. These variables were then combined using a technique called Principal Component Analysis (PCA) to determine new, independent factors that best describe the variation between areas. The Most Similar Groups are determined by identifying the units which are most similar on the basis of these factors

		Crimes per 1000 Residents / MSG Ranking (<i>1st being the safest 15th being the least safe</i>)																	
		April 11		May 11		June 11		July 11		Aug 11		Sep 11		Oct 11		Nov 11		Dec 11	
		Crime Categories	Rank	Crime	Rank	Crime	Rank	Crime	Rank	Crime	Rank	Crime	Rank	Crime	Rank	Crime	Rank	Crime	Rank
York most similar family grouping	All Crime	14 th	18.7	13 th	18.0	12 th	17.2	14 th	18.7	13 th	18.0	12 th	17.2	12 th	16.1	13 th	16.5	12 th	17.8
	Non Domestic Burglaries	15 th	2.01	15 th	1.82	14 th	1.59	15 th	2.01	15 th	1.82	14 th	1.59	14 th	1.2	14 th	1.4	15 th	1.8
	Domestic Burglaries	11 th	2.60	11 th	2.29	9 th	1.94	11 th	2.60	11 th	2.29	9 th	1.94	12 th	2.1	13 th	2.4	12 th	2.3
	Violent Crime	11 th	3.12	10 th	3.29	10 th	3.38	11 th	3.12	10 th	3.29	10 th	3.38	11 th	3.2	9 th	3.1	11 th	3.3
	Vehicle Crime	9 th	1.53	9 th	1.42	7 th	1.24	9 th	1.53	9 th	1.42	7 th	1.24	7 th	1.2	9 th	1.4	10 th	1.7
	Robbery	11 th	0.15	9 th	0.11	8 th	0.09	11 th	0.15	9 th	0.11	8 th	0.09	9 th	0.01	7 th	0.08	4 th	0.01

	Bicycle Thefts	15 th	1.18	15 th	1.34	15 th	1.27	15 th	1.18	15 th	1.34	15 th	1.27	15 th	1.20	15 th	0.9	15 th	1.27
	Drug Offences	9 th	0.84	9 th	0.84	7 th	0.75	9 th	0.84	9 th	0.84	7 th	0.75	10 th	0.86	10 th	0.8	10 th	0.88

York's most similar family as identified by the Home Office is :-

Canterbury, Cheshire East, Cheshire West, Colchester, Essex – Brentwood, Exeter, Gt Manchester – Trafford, Hertfordshire – Hertsmere, Kent -Tunbridge Wells, Lancs- Fylde, Maidstone, Met Police –Hillingdon, Swindon, Welwyn & Hatfield, York

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**North Yorkshire Police Service Standards
Commitment 2010 – 2012**

YORK

MONTHLY SERVICE STANDARDS PERFORMANCE REPORT FOR JAN-12

WE ARE COMMITTED TO BEING THERE WHEN YOU NEED US:

Key Performance Indicator	Objective	Year To Date			Compared to monthly avege		
		2011/12	2010/11	+/-	Jan-12	Average	+/-
(NYP) % of emergency calls answered within 10 seconds:	Achieve 90%	83%	96%	-12.7%	89%	95%	-7%
(NYP) Avg time to answer an emergency call (seconds):	10 Seconds	7.5	4.2	3.3	5.3	4.3	1.0
(NYP) % of Public Enquirer calls answered within 30 seconds:	Achieve 90%	77%			81%		
(NYP) % of Operator calls answered within 30 seconds:	Achieve 90%	85%			90%		
% of Immediate Urban incidents attended in 15 minutes:	Improve on 81.1%	82%	77%	4.6%	84%	78%	7%
Avg time to attend Immediate Urban incidents (mins):	15 mins	11	12	-1	10	12	-2
% of Immediate Rural incidents attended in 20 minutes:	Improve on 76.9%	82%	78%	3.3%	82%	79%	3%
Avg time to attend Immediate Rural incidents (mins):	20 mins	15	17	-1	14	16	-2
% of Vulnerable Person Incidents attended in 60 minutes:	Improve on 70.5%	69%	69%	-0.2%	76%	67%	8%
Avg time to attend Vulnerable Person incidents (mins):	60 mins	57	77	-20	55	76	-20
% of Priority Incidents attended in 60 minutes:	Monitor	74%	73%	0.8%	75%	72%	3%
Avg time to attend Priority incidents (mins):	60 mins	63	79	-16	56	79	-23
% of victims satisfied with the time it took to arrive :	Monitor	89%	83%	5.5%	89%	83%	6%

Please note that call handling stats are presented for NYP only - they are not split by district or Safer Neighbourhood Command. In addition it is no longer possible to measure '0845' performance as a combined figure since the introduction of the Automated Switchboard on 21st November because of how the calls are now routed to the FCR

WE ARE COMMITTED TO BEING YOUR LOCAL POLICE SERVICE:

Key Performance Indicator	Objective	Year To Date			Compared to monthly avege		
		2011/12	2010/11	+/-	Jan-12	Average	+/-
% of victims satisfied with ease of contact:	Monitor	94%	93%	1.3%	94%	92%	2%

WE ARE COMMITTED TO LISTENING TO YOU:

Key Performance Indicator	Objective	Year To Date			Compared to monthly avege		
		2011/12	2010/11	+/-	Jan-12	Average	+/-
% of victims satisfied with actions taken by NYP:	Monitor	82%	82%	0.5%	82%	81%	1%
% of victims who felt informed about what the police would do regarding their crime/incident :	Monitor	61%	59%	1.3%	61%	58%	3%
% of victims who thought their questions were answered adequately :	Monitor	81%	85%	-3.5%	81%	83%	-2%
% of victims who felt reassured by what the police did :	Monitor	89%	92%	-2.8%	89%	90%	-1%
% of victims satisfied with the treatment they received:	Monitor	94%	98%	-3.9%	94%	96%	-2%
% of victims satisfied with being kept informed of progress (follow up):	Achieve 73%	67%	68%	-0.8%	67%	65%	2%
% of victim given updates without asking :	Improve on 56.8%	53%	55%	-2.3%	53%	54%	-1%
% of victims satisfied with overall service:	Achieve 85%	84%	84%	0.1%	84%	82%	1%

Notes:

User Satisfaction Survey data is based on a representative sample of Burglary, Violence, Autocrime and RTC victims and is captured and produced in accordance with Home Office guidance

The accuracy of the survey data is approximately +/- 2% at force level and between +/- 4 and 5 at SNC level

If the current quarter performance is highlighted in red or green this means it represents a statistically significant change from 2010/11

Trend analysis is calculated based on the latest 6 months of data

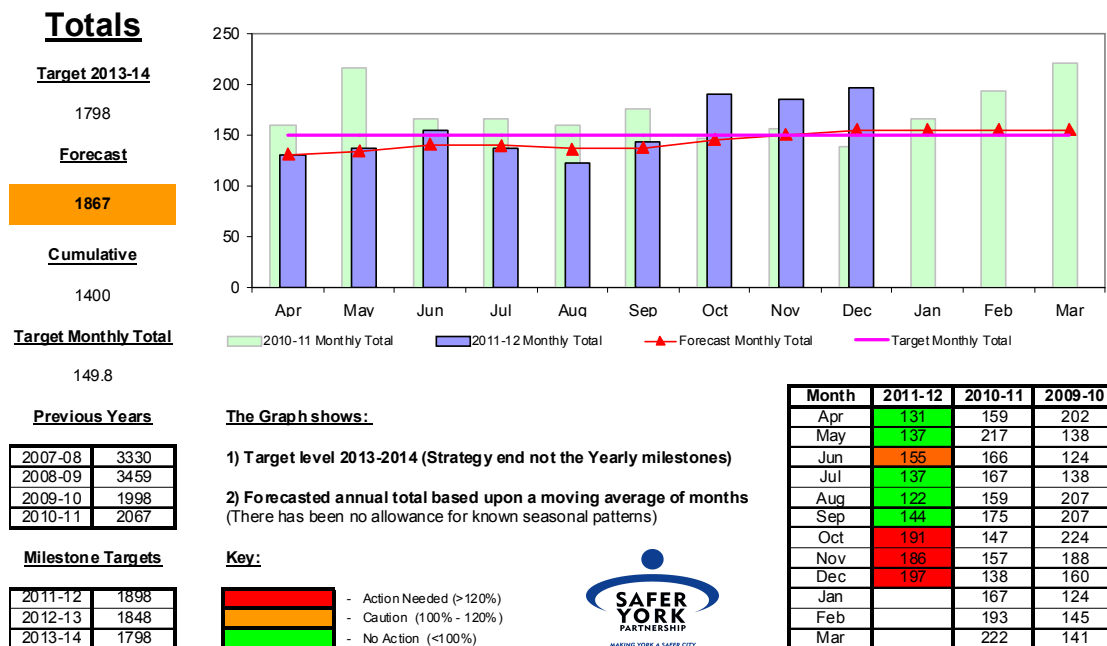
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Safer York Overview and Scrutiny Report**February 2012****PERFORMANCE REPORT ON COMMUNITY SAFETY PLAN 2011-14****1. Introduction and Overview**

- 1.1. Data and/or update information on progress is not held by the Safer York Partnership support team for all of the indicators contained within the plan.
- 1.2. This report will now take the form of an exception report whereby only items which are underperforming are reported upon. The exception report will be presented in a form in line with the Community Safety Plan 2011-14 which has the following priorities;
- Acquisitive Crime
 - Anti-Social Behaviour
 - Violent Crime
 - Business Crime
 - Re-offending Information
 - Other Indicators
- 1.3. Total crime in York is predicted to be around 1500 crimes lower in 2011-12 than 2010-11. If achieved this would represent a 52% decrease in crime in the city since 2003/04 in overall crime, with decreases achieved every year, except 2010/11, when there was a small rise on the previous year.
- 1.4. Levels of overall crime have been under target for three of the last four months, although the national figure for December released on the Iqanta website in late January is expected to be significantly higher than December last year.
- 1.5. York's Joint Strategic Intelligence Assessment has recently been completed. This has identified four themes that will make up part of North Yorkshire Police's control strategy:
- Serious Acquisitive Crime
 - Protecting Vulnerable People
 - Cross Border Crime
 - Organised Crime Groups
- 1.6. The only crime performance targets, where there was not a reduction in crime within the last strategy were; NI 20 Assault without Injury, NI 29 Gun crime and Aggravated Vehicle Taking which saw rises of 172 crimes (17%), 5 crimes (250%) and 1 crime (7%) respectively.

2. Acquisitive Crime

York - NI 16 - Serious Acquisitive Crime



2.1. Acquisitive crime is on target for the 2011-12 milestones and is expected to be around 200 crimes less than last year. After a very good first six months of 2011-12, there have been higher than expected levels of combined serious acquisitive crime in the third quarter. This can be attributed to the increases in domestic burglary, theft from a motor vehicle and robbery of personal property.

2.2. In December, crimes of Burglary of a Non-Dwelling (although not a part of Serious Acquisitive crime) were at their highest monthly levels for three years, although the good performance during the summer has meant it is still predicted that there will be 60 crimes fewer than last year.

2.3. A study of non-domestic burglary within the third quarter of 2011-12 shows that these crimes take place at the following locations, and follows a similar pattern to the previous six months;

- Sheds 42%
- Garages 27%
- Other Commercial 11%
- Hospitality 5%
- Shops 5%
- Education 1%
- Leisure 1%
- Other / Unknown 8%

2.4. Within the last three months that have been more burglaries than expected within the following wards; Clifton, Skelton Rawcliffe and Clifton Without, Huntington and New Earswick, and Heworth. There have also been localised hotspots within the following areas.

- Bishopthorpe Road / Scarcroft Road area of Micklegate
- Hallfield Road Area of Heworth

- Manor Park Road area of Skelton Rawcliffe and Clifton Without
- Brockfield Road area of Huntington and New Earswick
- Huntington Road / Haley's terrace area of Heworth

2.5. Cycles and power tools are still the most targeted property type in burglaries from sheds and garages.

2.6. Work has mainly been targeted at reducing sneak-in theft to insecure properties, particularly related to student properties. Work has included:

- Letters have been sent to all student properties registered with the University of York and the University of York St. John, reminding them to be vigilant on their return to York following the Christmas vacation, particularly if they are returning with valuable Christmas presents.
- Four awareness events held at different venues across the University of York Campus in January to target off-campus students with crime prevention advice. These have involved, SYP, NYP, University of York Security Service, York University Students Union (YUSU), Safer Homes Handyperson and York Neighbourhood Watch Association. Crime prevention messages have been displayed on the electronic screens around campus and advice has been given and equipment sold.
- The Crime Reduction Manager is working with Student Unions and York Neighbourhood Watch Association to either include off-campus students into existing Neighbourhood Watch schemes (thereby drawing them into the wider community) or for students to set up their own schemes.
- The Crime Reduction Manager has been invited to sit on a regular Facilities Meeting at the University of York, where off-campus accommodation is discussed. We are keen to encourage landlords to fit locks on internal doors, as although this is a recommendation in the Code of Best Practice for Student Accommodation it is not a requirement. We would like to see this changed.

2.7. • The proposal for the next round of alley-gates was passed at the City Strategy OIC meeting on the 20th December. This includes gates for:

- Clifton
 - Rose Street (No.1 to No.47)
 - Briggs Street / Scaife Street
- Holgate
 - Upper St Paul's Terrace / Wilton Rise
 - Upper St Paul's Terrace / Cleveland Street
- Micklegate
 - Baile Hill Terrace (No.1 to No.8)

- Smales' Street / Buckingham Terrace
- 2.8. • SYP continue to support the work of the SNA's in tackling burglary through the Safer Homes Handyperson (repeat victimisation scheme), provision of the new Burglary leaflet, provision of materials for establishing Cocoon Watch schemes, support to the York Neighbourhood Watch Association and provision of shed bars.
- 2.9. The majority of auto-crimes are occurring to vehicles parked on-street. Locations that have historically seen high levels of auto-crime such as industrial estates, car parks, hotels and other business premises have suffered low levels of auto-crime since the start of the financial year.
- 2.10. Within the last three months that have been more auto-crime than expected within the following wards; Clifton, Skelton Rawcliffe and Clifton Without, Dringhouses and Woodthorpe and Heworth. There have also been localised hotspots within the following areas.
- Rivelin Way Area of Skelton Rawcliffe and Clifton Without
 - Ryecroft Road Area of Dringhouses and Woodthorpe
- 2.11. There is no single type of property that has been targeted in theft from vehicle. Vehicles in York have been broken in to for amongst many things, sports equipment, sat-navs, money and documents, clothing and any other property left on show.
- 2.12. A new crime prevention leaflet on preventing motorbike, scooter and moped theft has been produced. SNA's have distributed to local retailers and dealerships. We have had very positive feedback from the Hein Gericke store on Blossom Street.
- 2.13. Following an increase in theft of catalytic converters, the Auto-crime Task Group has adopted an initiative first piloted successfully in Suffolk. This work has been developed through a partnership of: City of York Council, Trading Standards and Licensing Teams, North Yorkshire Police SNA and Special Constables and local motor traders.
- The initiative involves the etching and painting (using stencil and heat resistant paint) of the catalytic converters.
 - Vehicle owners are also given windscreen stickers indicating that their catalytic converter has been marked to act as a deterrent to would-be thieves.
 - Scrap Metal Dealerships are required to display a poster stating that they cannot accept any catalytic converter marked in this way (unless there is robust proof of ownership) or any catalytic converter that shows signs that these markings have been removed. If they are found to be in breach they will be prosecuted and CYC Licensing will remove their registration to trade.

- NYP are making regular checks of Scrap Dealers records and premises.
 - A pilot event, targeting previous victims is due to be held on Saturday 18th February at North Eastern Tyres and Autocare on Clifton Moor who have kindly donated two of their ramps for the day. The marking will be undertaken by NYP Special Constables.
 - This work is being coordinated with Op Antennae, a county-wide initiative targeting scrap metal theft. However it is likely that this marking initiative will be rolled-out across the force if successful.
 - Although we will plan additional events we are hoping to encourage car dealerships to adopt this initiative themselves and mark all vehicles sold in this way.
 - We will be holding a debrief meeting on the 22nd February when we will plan the future development of this initiative.
- 2.14. York is currently in 10th place within its IQUANTA family for Serious Acquisitive crime, which reflects the last quarters increase in acquisitive crime.
- 2.15. Levels of all types of acquisitive crime at business premises and industrial estates, schools, other educational establishments, city-centre cycle racks, council car parks and allotments have continued to be low during 2011/12.
- 2.16. Robbery of personal property is predicted to be five fewer cases than last year but still around 20% higher than levels seen in 2010/11 and 2009/10. Recent statistics released nationally show that personal robberies in England and Wales, has risen by 10% over the last financial year, the biggest rise in personal robbery since 2001-02.
- 2.17. The majority of robberies happen in open spaces (85%) although there is a small proportion that occurs within dwellings (10%) where the victim and offender are known to each other. There is no geographic pattern to robberies in York.
- 2.18. The main property type stolen in personal robbery are mobile phones, although there have been robberies for bikes, bags and other property being carried. It is predicted that around 5% of robberies will occur to taxi drivers.
- 2.19. There have been approximately 243 cases of metal theft including lead and scrap, within the first nine months of the financial year. This compares to 112 cases in the first five months of last year a 120% increase. North Yorkshire police have launched Operation Antenna at a force level to raise the profile of scrap metal theft.

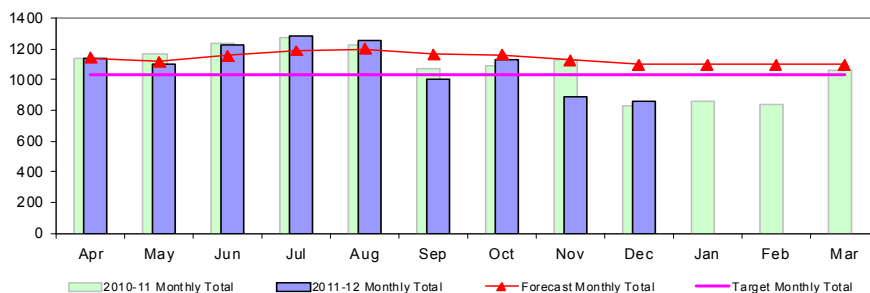
- 2.20. There have been cases of scrap metal thefts within all 22 wards in the city and significant concentrations of cases in the Heworth, Micklegate and Clifton wards.
- 2.21. The majority of cases (60%) in York of scrap metal theft are where lead has been stolen from windows and roofs of domestic premises at some point during the evening / night, with the property owner not realizing a theft has occurred until the next day. The majority of these crimes are undetected.
- 2.22. Levels of cycle theft continue to reduce with a predicted 400 crimes fewer of theft of cycles equating to a 30% drop since last financial year.
- 2.23. The Crime Reduction Manager is attending the York Landlords Forum in February with the aim of promoting the use of Cycle racks in rented accommodation to avoid bikes being left relatively insecure in yards or front gardens (again particularly student accommodation). The Chairperson of the York Landlords Association is keen to progress. If this is positively received by the wider landlord community, then we could look to offer a small subsidy on cost using our Local Sustainable Transport Fund allocation.
- 2.24. City of York Council are looking to install covered cycle racks at the rear of Newgate Market. This site has been approved by the NYP ALO.
- 2.25. Signs have been ordered for a number of new cycle racks across the city.

3. Anti-Social Behaviour

York - NYP Recorded ASB Calls for Service

Totals

Target 2013-14
12361
Forecast
13172
Cumulative
9879
Target Monthly Total
1030.1



Previous Years

2007-08	12827
2008-09	12847
2009-10	13012
2010-11	12927

Milestone Targets

2011-12	12687
2012-13	12524
2013-14	12361

The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (> 120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	1139	1142	1158
May	1097	1170	1123
Jun	1225	1238	1150
Jul	1285	1270	1235
Aug	1251	1229	1320
Sep	1001	1069	1046
Oct	1133	1094	1164
Nov	886	1125	1015
Dec	862	833	966
Jan		854	939
Feb		843	836
Mar		1060	1060

- 3.1. Levels of anti-social behaviour calls for service recorded by North Yorkshire Police are predicted to rise by 250 cases (2%) by the end of the financial year.
- 3.2. From April 2011, all new police anti-social behaviour incidents have been categorised differently. ASB is now classified by the type of harm they involve, from personal (impacts an individual), nuisance (impacts a community) and environmental. As such, comparing specific types of ASB is difficult.
- 3.3. Following the anti-social behaviour classification change in April 2011, the main type of anti-social behaviour are nuisance (65%) followed by personal (25%); and a very small number of environmental (9%) incidents.
- 3.4. The main hotspot locations for anti-social behaviour within the last twelve months are within the city centre and are recorded outside licensed premises or late-night refreshment houses.
- 3.5. The level of criminal damage in 2011/12 is predicted to be 350 cases lower than last year. All types of criminal damage are predicted to fall, although the largest reductions are predicted to be in criminal damage to dwellings. Apart from December in 2010, September and December of this year saw the lowest monthly level of criminal damage in the last three years.
- 3.6. Despite the reductions predicted York currently sits in 10th position in its Iquanta family compared to 8th place at the end of the summer, although it has improved its position from 15th, since the start of 2011.
- 3.7. Overall levels of council recorded anti-social behaviour are predicted to rise by around 320 cases (8%) higher. These are due to predicted rises within fly-tipping, litter and to a lesser extent graffiti and drugs related litter. There has been an issue with data availability of council ASB data, with no new data since September. This issue is being resolved.
- 3.8. The level of graffiti recorded on TAAGY, the multi-agency system for logging graffiti has risen over the December and January period with on average 80 tags being recorded a month compared to last years average of 40 cases per month. Information suggests that areas of Micklegate, Holgate and Acomb have been particularly affected.
- 3.9. In respect of anti-social behaviour in the city centre, Operation Safari is running to look at night time alcohol related anti-social behaviour, this involves officers patrolling hot spot areas identified within the city centre, at specific times. Where possible we have had NST (Neighbourhood Strike Teams) working in the area as a high visibility approach. Officers engage with public as an early intervention issuing section 27 notices where applicable to reduce violence later in the evening. Night-safe

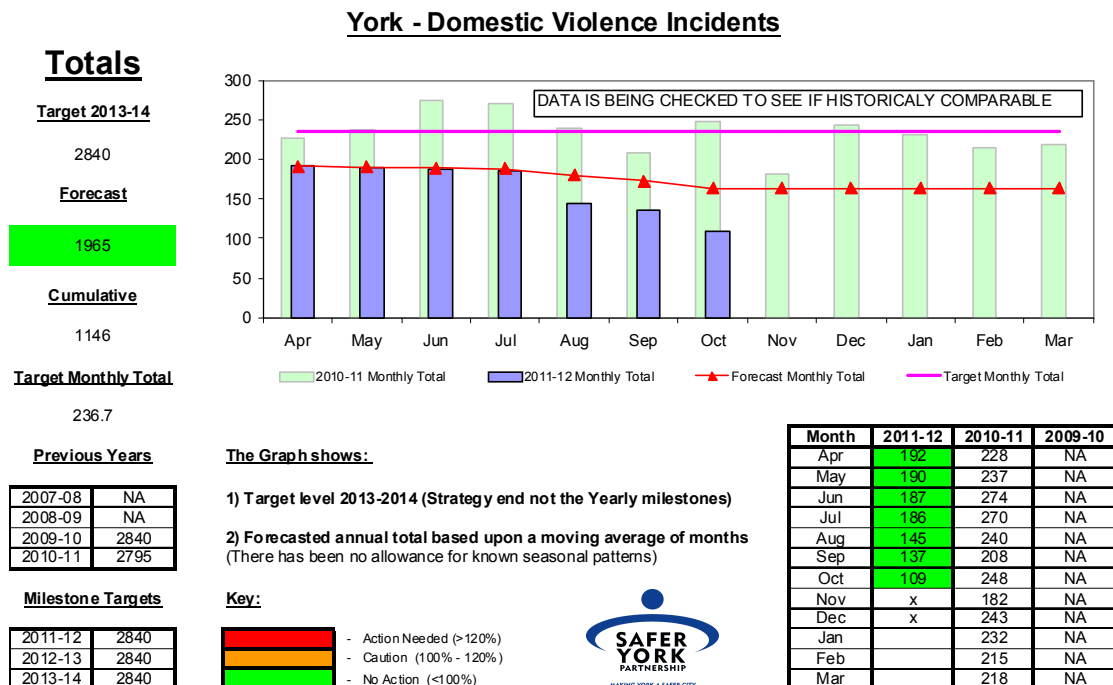
radios have been introduced and are working well within the city centre as a means of communication between CCTV, officers and door-staff which enable us to attend incidents of potential anti-social behaviour prior to it getting out of hand.

- 3.10. During the day NYP have been pro-active in the DPPO in Walmgate which may have shown an increase in anti-social behaviour as this are self generated incidents, along with Sect 27's. McDonalds, Library Square and Museum gardens are currently being worked on with a view to targeting this area from April to Sept, dealing with issues of anti-social behaviour.
- 3.11. The Neighbourhood Safety Manager is now in place tasked with reducing Anti-social behaviour across the city.
- 3.12. CYC are reviewing how they tackle Anti-social behaviour to streamline the process and improve performance.
- 3.13. From April we will be offering neighbour mediation free for private residents.
- 3.14. CYC will sign up to the Respect – Anti-social behaviour Charter for Housing to reinforce the importance of tackling Anti-social behaviour within housing.

4. Violent Crime

- 4.1. Levels of violent crimes in York are predicted to be around 250 crimes lower in 2011-12 than last year. After lower than predicted levels of violent crime during the summer there has been a slight rise over the Christmas period.
- 4.2. York is currently in 9th place within its IQUANTA family for violent crime, this is an improvement from 12th place at the start of January.
- 4.3. The levels of violent crime (and all other crime) has reduced within licensed premises within the night-time economy, but there has been an increase in on-street violence and assaults on police officers,
- 4.4. Levels of violent crime within York's Cumulative Impact Area (City Centre) are comparable to last year with a predicted 500 crimes of violence compared to 525 last year.
- 4.5. Levels of violent crime at large summer and autumn events in York such as race-days have been lower than in previous years.
- 4.6. Violent crime is again covered in Operation Safari. Work has been undertaken with the Gallery nightclub which was responsible for a high number of our incidents in the city centre. This premise is under review and is slowing reducing in incidents of anti-social behaviour.

- 4.7. The NHS Anonymised Data Sharing project went live in September. A&E departments are now required to audit local levels of assaults and are gathering anonymised data which they are to share with Safer York Partnership. This will assist us in building a more accurate picture of violent crime in the city and ensure that we develop the appropriate responses. Unfortunately we are still experiencing IT issues and the SYP Data Analyst is meeting with NHS IT specialists with the aim of resolving this issue. The first data release is being planned for February.
- 4.8. The group considered an audit of frequent attendees at the emergency department. Conclusions are that the majority of attendees are largely due to alcohol rather than drug-related factors. There are also mental health issues with many of these cases. Unfortunately there are currently gaps in service provision in the city due to the transition from PCT to GP commissioning. However, it is hoped that some of these issues will be resolved by the end of this financial year.
- 4.9. A meeting is being convened to discuss levels of violent crime in Clifton and Westfield. After Guildhall and Micklegate (which experience 40% of all violent crime in the city) these wards account for a further 20% of all violent crime (including domestic violence). As a result of the steering group, Domestic violence services are already being targeted at these wards.

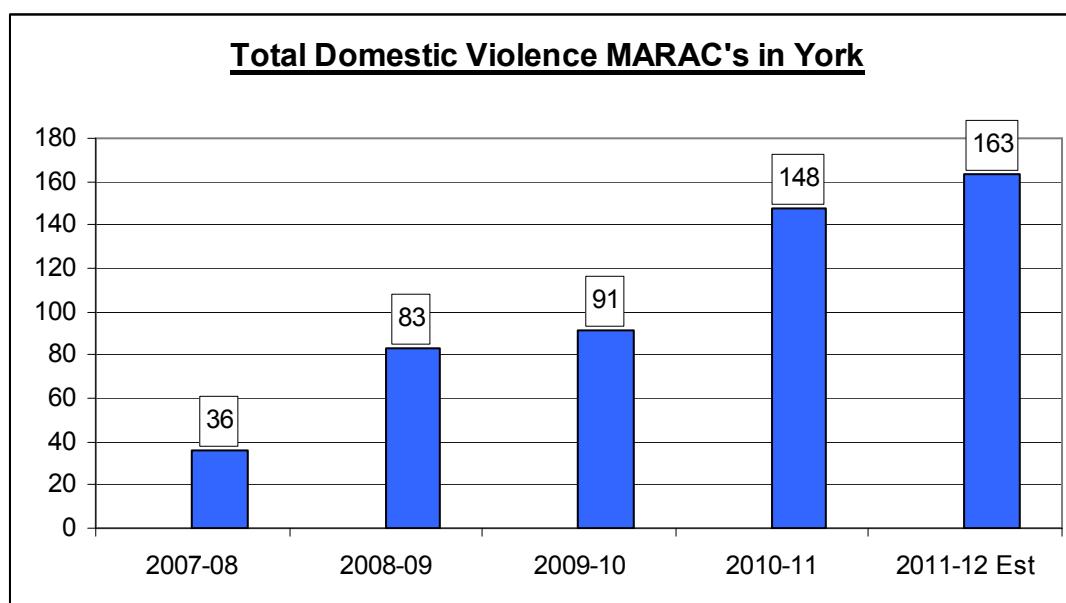


4.10. Based upon data up to August 2011, it is predicted that there is likely to be 800 less domestic violence incidents in York in 2011/12 than the previous year, indicating a drop of around 25%.

- 4.11. The 600 incidents above will not all translate in to “violent crime reduction” as it is predicted that 33% of all domestic violence incidents will be crimed compared to 25% in 2010/11.
- 4.12. There are ongoing issues about the quality and accuracy of domestic violence data. A project is planned to take place during February in order to improve the accuracy of this data.
- 4.13. The levels of repeat domestic violence incidents, is predicted to around the same level of 25% of all incidents. The level of incidents where children are recorded as being present is still predicted to be around the 20% mark.
- 4.14. Historically, levels of domestic violence have been shown to match the most deprived area in York under the index of multiple deprivation. This pattern has been repeated in the first five months of 2011/12 with only differences being lower levels of domestic violence in Hull Road and Westfield during August.
- 4.15. There have been 95 Multi-Agency Risk Assessment Conferences (MARAC's) held for domestic violence up to end of October during 2011/12. The percentage of repeat Marac's is expected to be at similar levels to the last two years.

Indicator	Type	2007/08	2008/09	2009/10	2010/11	2011/12
NI 32 Repeat Incidents of Domestic Violence Cases reviewed as a MARAC	Target	8.3% (Est)	7%	6%	5%	N/a
	Out-turn	8.3%	10.8%	17.6%	18.2%	17.9% (est)

- 4.16. The total number of Marac's held in York is predicted to rise for the fourth year in a row since their inception.



4.17. No domestic violence murders were recorded during 2010/11 in York.

Indicator	Type	2007/08	2008/09	2009/10	2010/11	2011/12
NI 34 Domestic Violence Murder	Target	N/a	0	0	0	0
	Out-turn		0	0	0	0

4.18. Training has been undertaken with Westside Children's Centre staff, PC's and PCSO's on Safety Planning with Victims and Children suffering domestic abuse. A pilot has been set up at Christmas to enable victims to attend Hobmoor Children's centre as a reporting hub. The victims will be given a card following an incident with the codename 'helping hand' which will alert staff to assist the victim with signposting, contacting the Police, IDAS, etc. A dedicated mobile number has also been added so victims can TXT support to the number. Feedback for this has been excellent.

4.19. The Domestic abuse Surgery went Live on the 23rd December via the Safer York Website. Promotion for the website is required in Q4.

4.20. MAPPA and MARAC training will take place on the 25th January with 42 candidates signed up to attend.

4.21. Evidence will be submitted to CAADA (Coordinated action against domestic abuse), the agency commissioned by the home office with the Q&A process. Children's and Adult services are the agencies where we have issues in the attendance process.

4.22. Making Safe, MARAC and Offender provision have combined groups Countywide. A Countywide Commissioning Strategy for DV services is being developed. The DV coordinator and Supporting People are developing the same for York.

4.23. Funding remains an issue for IDVA, MARAC and Making Safe. Some 2012 funding has been secured for 1 year until the Commissioning Strategy has been developed.

4.24. Information available from Local Alcohol Profiles for England and Wales suggest that York has lower levels of alcohol related crimes than the national average. Levels of alcohol related crimes have fallen for each of the last five years of available data.

Indicator	Type	Q1	Q2	Q3	Q4	2011/12
NI39 Alcohol Related Harm Admissions	Target	418.75	418.75	418.75	418.75	1544
	Out-turn	331				1324

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI39 Alcohol Related Harm Admissions	Target	1270.1	1270.1	1544	1620	1675
	Out-turn		1199	1405	1405	1417

5. Re-offending information

5.1. A new indicator on re-offending has been released by the Ministry of Justice. This information is for 09/10 only and information for 10/11 is only sample unverified information and so is not included within this report. The majority of re-offending data is released quarterly and so there are very updates from the last performance report.

5.2. Data available up to the end of Q4 of 2010/11 suggests the prolific and priority offending indicator has come under the target for 2010/11 set within the previous local area agreement. No data has yet been released for 2011/12.

Indicator	Type	Q1	Q2	Q3	Q4	2010/11 Est
NI 30 Re-offending Rate of Prolific and Priority Offenders	Baseline Offences	24	8	23	2	57
	Target	21	7	20	2	50
	Out-turn	3	10	4	4	21
	% Reduction Target	13%	13%	13%	13%	13%
	% Reduction Out-turn	88%	-25%	83%	-100%	63%

5.3. Information released on drug-related offending by the Ministry of Justice suggests that the actual rate of drug re-offending in York has been lower than the predicted rate. This has been the case for two out of the previous three years of data availability.

Indicator	Type	Q1	Q2	Q3	Q4	2010/11
NI 38 Drug Related (Class A) Offending Rate	Cohort Size	13	13	13	13	13
	Predicted Offences	15.8	14.1	12.2	10.4	52.5
	Actual Offences	13	8	19	12	52
	Ratio Target	0.98	0.98	0.98	0.98	0.98
	Ratio Out-turn	0.82	0.57	1.56	1.15	0.99

5.4. Data on proven re-offending by young offenders is now available for the completed 2010/11 year and the 1st quarter of 2011/12. The level of re-offending has been higher than target in 2010/11. Information taken from the integrated commissioning document suggest:

“York historically very high compared with statistical family and region. 2008 and 2009 saw good performance. Detailed analysis of 2010 and 2011 cohorts shows fundamental change in risk profile: improving FTE (PI 111) figures have resulted in taking out the lower risk young people from the re-offending (PI 19) cohort.”

Indicator	Type	2007/08	2008/09	2009/10	2010/11
NI 19 Rate of Proven re-offending by young Offenders aged 10 to 17	Target	1.91 (2005)	1.82	1.74	1.66
	Out-turn		1.62	1.17	2.00

Indicator	Type	Q1	Q2 +	Q3 +	Q4 +
NI 19 Rate of Proven re-offending by young Offenders aged 10 to 17	Target	0.69	1.26	1.63	1.88
	Out-turn	0.58			

5.5. Data on first time entrants in to the youth justice system is now available for the completed 2010/11 year, and quarter 2 of 2011/12. This data suggests that the number of first time entrants continues to decline in York year on year. Information taken from the integrated commissioning document suggest:

“Data quality problems with new police system persist. Developments in Youth Restorative Disposal reporting indicate that YRDs are effectively being used in place of Reprimands for low level crime - this will contribute to the falling FTE numbers as an YRD is not a criminal disposal. Numbers of Reprimands have reduced consistently. Having a perverse impact on re-offending (PI 19).”

Indicator	Type	2007/08	2008/09	2009/10	2010/11
NI 111 First time entrants to the Youth justice System aged 10 to 17	Target	2350	2185	2040	1900
	Out-turn		1810	1559	846

Indicator	Type	Q1	Q2 +	Q3 +	Q4 +
NI 111 First time entrants to the Youth justice System aged 10 to 17	Target	232	464	696	928
	Out-turn	223	426		

5.6. New information for NI18 Adult-reoffending has been released on Iquanta and this shows that the last available quarters data on actual adult rate of re-offending is lower than the predicted level. This is the first time in four quarters where the actual rate is lower than the predicted rate

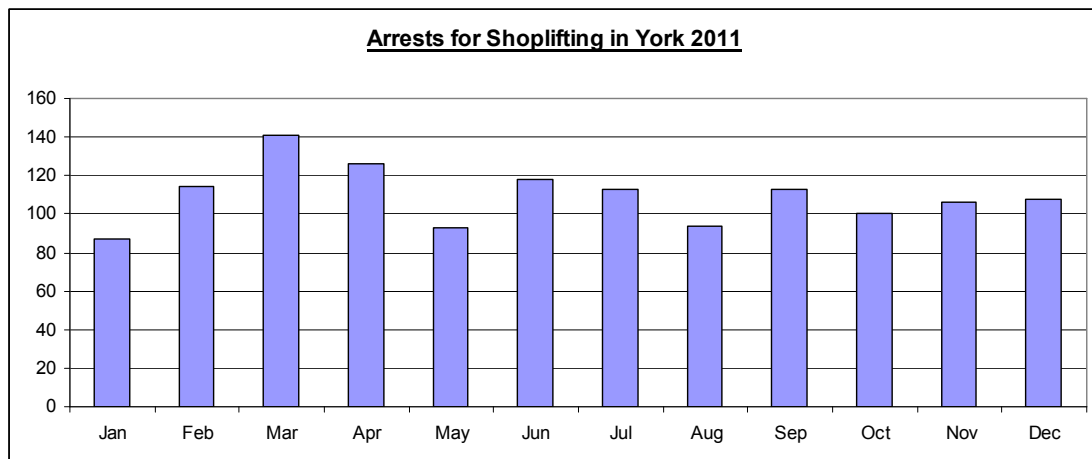
Indicator	Type	2011/12			
		Jun-11	Sep-11	Dec-11	Mar-12
NI 18 Adult Reoffending Rate	Predicted	12.56%			
	Actual	12.54%			
	Difference	-0.2%			

6. Business Crime

6.1. Levels of most types of business crime are comparable to last year except shoplifting where it is predicted that there will be 170 fewer crimes of

shoplifting than last year. December saw the highest monthly total for shoplifting in over a year.

- 6.2. Recent increase in shoplifting are due to slight increase within the city centre in the run up to Christmas, with patterns including crimes at the St Nicholas fair, and theft of perfume and cosmetics as well as smaller increases at Monks Cross and convenience stores in the Acomb and Clifton wards.
- 6.3. Shoplifting continues to rise in smaller supermarkets / convenience stores within York's suburbs. Smaller supermarkets account for 10 of the top 20 premises suffering the highest volumes of shoplifting.
- 6.4. Levels of shoplifting on the three main retail parks on the outskirts of York continues to be low with a predicted 152 crimes at Monks Cross, Clifton Moor and Mcarthur Glen compared in 2011/112 compared to 169 crimes in 2010/11.
- 6.5. Out of the 190 premises that are RACY (retailers against crime in York) members, 99 of them did not suffer a shoplifting crime in the first six months of the year.
- 6.6. 223 different shops suffered a shoplifting crime between April and December of 2011. The twenty one shops with the most volume for shoplifting account for just under half of all the crime (47%).



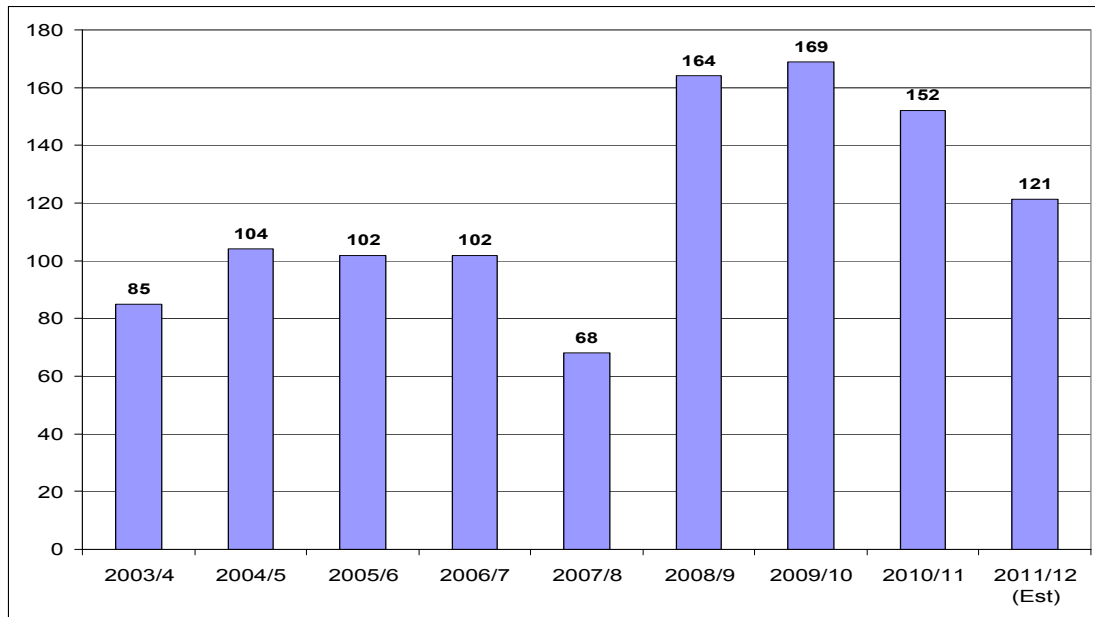
- 6.7. The levels of arrests for shoplifting are in the region of 100 arrests a month. The number of people whose disposal is Youth Restorative Justice or Community Resolution has increased in 2011 as the number of people with full charges has dropped.
- 6.8. Operation discount is for shoplifting. Officers patrol daily the hot spot shops and ensure that staff are spoken to, and reminded to use their Racy radios to making NYP and security staff aware of suspicious activity. There have been more officers visible in the city centre, and the

introduction of exclusion notices which has had an effect on some of the individuals.

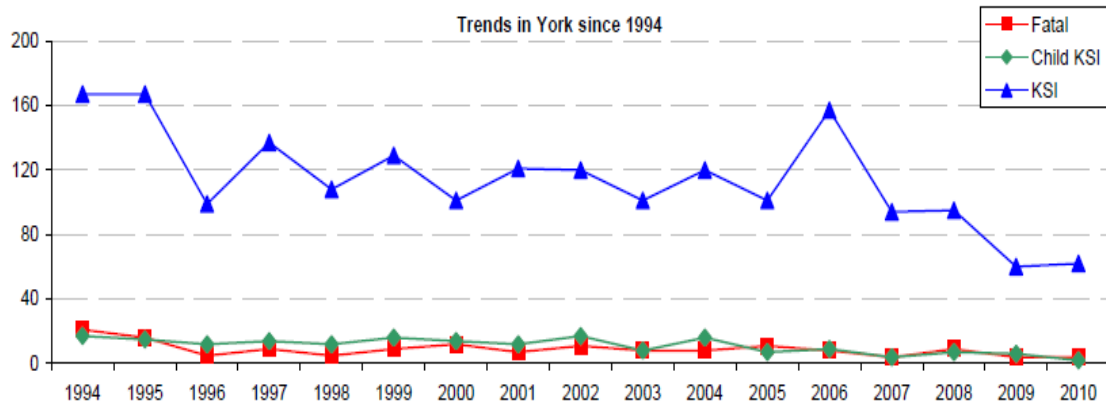
- 6.9. A number of offenders have now been served with Exclusion Orders. Having undertaken to some brief analysis of offending patterns within the task group, it is clear that the Orders do dramatically reduce the rate of reoffending in the majority of cases and magistrates are taking the Orders into account when passing sentence. However, we will be working with stores to improve the amount and quality of intelligence provided by them on the incident report forms as there is currently a lack of actionable intelligence on a number of individuals who stores verbally report are targeting the city centre.
- 6.10. Monks Cross were very pleased at the support they received from NYP following the concerns raised about travelling gangs at November's task group meeting. The high police presence appeared to deter much of the activity and a number of arrests were made. A debrief is to be held to ensure a similar operation is put in place next year. However, we continue to receive information that organised gangs continue to target York.
- 6.11. Discussions are being held into the possibility of installing an ANPR camera in the vicinity of Castle Car Park. This is the car park most used by organised shoplifting gangs when targeting the city centre, due to its proximity to the shops.
- 6.12. RACY have now secured use of the M&S Boardroom for monthly retailers' briefings. These will now take the format of round-table discussions, rather than theatre style presentations, to allow for more discussion and sharing of information/intelligence.
- 6.13. Work is ongoing to improve and streamline RACY Business processes now that work is integrated within SYP. Regular meetings are being held.

7. Other Information

- 7.1. Levels of hate crime are predicted to drop in 2011/12 with a predicted change of 31 fewer cases this year. There is no specific pattern for this reduction, just a few fewer cases in all areas across the city.
- 7.2. The majority of the hate crime is Racial related, although there has been a small number of hate crimes which fall in to Religious, Homophobic and Disability categories over the last three years.
- 7.3. Around 25% of all hate crimes are recorded to city centre locations with the other cases being evenly distributed throughout the city. There is little evidence of repeat victimisation for hate crime in York.



7.4. There has been no update on road traffic information since June 2011. The number of people killed or seriously injured in road traffic collisions in York continues to decline. Comparing the first six months of 2011 to 2010, the number of incidents has declined by a third (21 compared to 28 for same period last year).



7.5. Of the 21 KSI casualties in York between January and June of 2011:

- 2 of them are fatal injuries
- 19 of them are serious injuries
- 1 of them has been a serious injury to a child (0-15)
- 7 of them have been serious injuries to pedal cyclists

Report Written by:

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 Paul Morrison, Neighbourhood Safety Manager

Community Safety Overview & Scrutiny Committee – Work Plan 2011-12

Meeting Dates	Work Programme
27 June 2011	<ol style="list-style-type: none"> 1. Introduction to Committee Remit & Terms of Reference 2. Report on the Committee’s legislative responsibilities in regard to Crime & Disorder 3. Presentation on Safer York Partnership 4. Presentation by Assistant Directors on ongoing work & future planned work 5. Attendance of Cabinet Members to discuss their priorities & challenges for 2011/12 6. Report on Draft Workplan for 2011-12
4 July 2011 @ 5:30 pm	<ol style="list-style-type: none"> 1. North Yorkshire Police SNT & Crime Data Report 2. Safer York Partnership Board Performance Report 3. Report on Restructure of North Yorkshire Police 4. Update Report On Proposed CCTV Review 5. Workplan
20 Sept 2011 @ 5pm	<ol style="list-style-type: none"> 1. First Quarter Monitoring Report – CYC Finance Officer 2. North Yorkshire Police Performance Report - Ian Wolstenholme 3. SYP Performance Report - Jane Mowat/Ian Cunningham 4. Workplan & Assessment Forms for Agreed Review Topics
10 Oct 2011	<ol style="list-style-type: none"> 1. Presentation from PCT on their role within the SYP 2. Presentations on the Restructure of CANS & Roles Supporting SYP, & Proposals for restructure of Community Safety in North Yorkshire Police – Jane Mowat/Inspector Mowat 3. Update on Regional CCTV Shared Services Consultation 4. Workplan
29 Nov 2011 @ 5pm	<ol style="list-style-type: none"> 1. Safer York Partnership Performance Report 2. North Yorkshire Police Performance Report 3. CYC Second Quarter Monitoring Report 4. Waste Review – Presentation on the Recycling Doorstepping Campaign & Briefing Paper on Waste Management Services 5. Workplan
17 Jan 2012 @ 5pm	<ol style="list-style-type: none"> 1. Interim Report on ASB Task Group Review 2. Briefing Report on Formation of Police & Crime Panel 3. Workplan
7 Mar 2012 @ 5pm	<ol style="list-style-type: none"> 1. CYC Third Quarter Monitoring Report 2. North Yorkshire Police Performance Report 3. Safer York Partnership Performance Report 4. Workplan

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